

GIFTS Online

January 2017 Release Notes

This document contains a brief summary of the features of GIFTS Online. For more in-depth information on any of the features discussed, please refer to the GIFTS Online Help page.

CLIENT PRODUCTION SITES UPGRADED

- January 6, 2017 – UK Downtime Window – 2:00 pm – 8:00 pm US, EST
- January 7, 2017 – US Downtime Window – 6:00 am – 6:00 pm US, EST
- Impacted sites: GIFTS Online, Reviewers Portal
- No downtime for Grantee Portal users using grantrequest.com

Support

Support Hours: M-F, 8:00 am – 8:00 pm ET

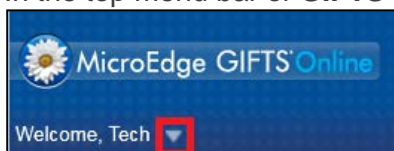
Phone: 877.704.3343

Email: helpdesk@microedge.com

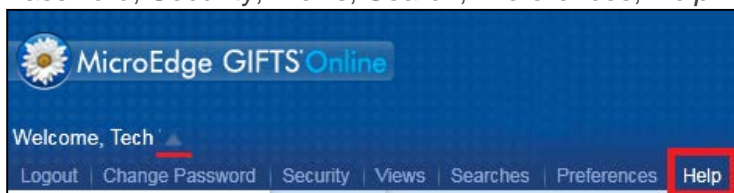
Online: www.microedge.com

- For information on troubleshooting common issues, see the *Technical Support* section in the online help.

- In the top menu bar of **GIFTS Online®** under your name, is the User Menu.

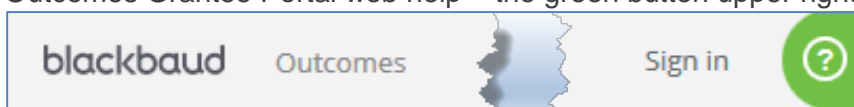


- Select the triangle next to your name to view the User Menu options: Logout, Change Password, Security, Views, Searches, Preferences, *Help*



- Select Help and the online web help opens in a new window.

- Outcomes Grantee Portal web help – the green button upper right hand corner.



- To keep up with all the latest news on MicroEdge products, access our knowledgebase, or join in relevant discussions on our forums, go to - <https://community.blackbaud.com/products/microedge>.
- For the most current information or a copy of previous release notes, visit the GIFTS Online How-To page: <https://www.blackbaud.com/howto/giftsonline>

GIFTS Online API


The GIFTS Online API has been updated to allow modifying the values of custom fields on requests via the new UpdateRequest endpoint. For more information, visit:

- <https://docs.api.microedge.com/>
- <https://ukdocs.api.microedge.com/>

GIFTS Online Account Recovery

Previously in GIFTS Online, if a user's account was locked out due to too many failed login attempts, the user had to contact MicroEdge Support to reset the account.

To simplify the process, the **Forgot Password?** link now allows users to reset the password and unlock the account on their own.



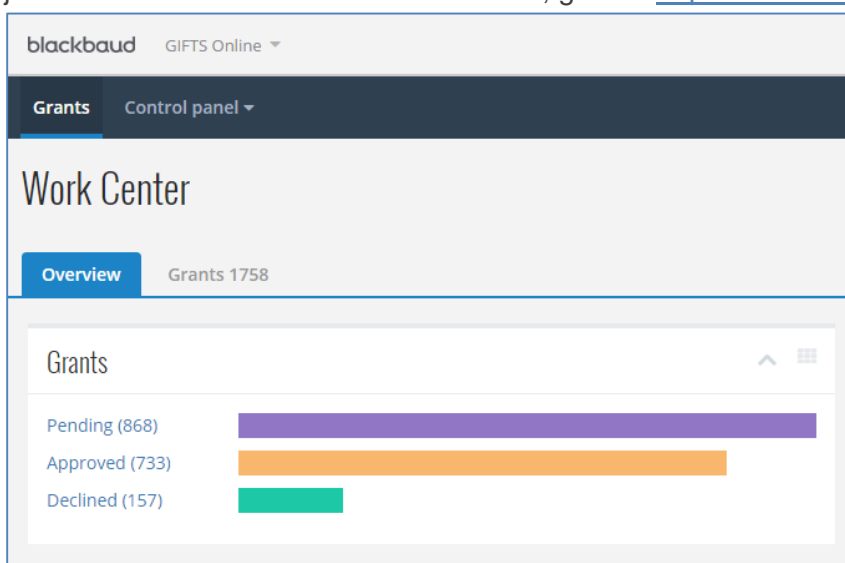
The image shows the GIFTS Online login interface. It features the MicroEdge logo on the left. The main heading is "Welcome to GIFTS Online". On the right, there are two input fields: "User ID" and "Password". Below the "Password" field is a red underlined link that says "Forgot Password?". At the bottom right is a "Log in" button.

GIFTS Online Work Center

New for 2017 **GIFTS Online Work Center** unlock your GIFTS Online data and increase the impact of your giving using workflows to guide your grant making step-by-step.

This release to GIFTS Online will have a limited, waved release over the next few months.

For more information about this and all the latest news on MicroEdge products, access our knowledgebase, or join in relevant discussions on our forums, go to – <https://community.blackbaud.com/products/microedge>.



Resolved Issues

The following issues are resolved in this release. We have provided the case numbers for internal referencing along with a description of the issue and resolution.

Title	Salesforce ID
AngelPoints Advanced Reporting in GIFTS Online	
Resolved issue where the Total Redeemed rewards value is incorrect	343886
Resolved issue where receiving 'An unhandled error has occurred.' error messages while modifying/sharing dashboards.	363447
GIFTS Online	
Resolved issue where the Last login date that was not updating correctly at the bottom of the GIFTS Online screen.	367724
Dashboard - Resolved issue where the Add Part > Chart created an incorrect query in a workspace with second level grouping and user defined code table.	353275
Accounts Payable - Resolved issue where the Great Plains export did not update Organization Vendor_No when a new value was generated on export.	357760
Contact Record > Committee > Add - Resolved issue where the User received an error trying to add contact to committee when the User did not have the correct access. Button to add will now be hidden unless User has correct permissions.	363299
Setup > Preferences > General - Resolved issue where the 'Research Other' preference did not pass the TAX_ID value in URL.	358481
Report Manager – Resolved issue with reports that say they include percentages, when they did not.	361195
Reviews - Resolved issue where the In-progress reviews that do not show data in Response Notes column.	361259
Blueprint - Resolved issue where the Custom field names differentiated by an '_' display as duplicate results in views.	365994
API – Resolved issue where the error message was not clear when User was making a budget change.	366563